

Benton Franklin DRC
2007 Mediator/Volunteer Survey

Mediators:

You are not only the backbone of the DRC, you are also the eyes, ears, and hands of the DRC! You, better than anyone else, know what we need to do to move forward by improving existing services and expanding into new areas. We need your help and ask that you complete the survey form below and mail it to the DRC.

The Board of Directors and Executive Director will use the information to shape our marketing efforts as well as expand and improve our services.

Please enter your name: _____

How long have you volunteered at the DRC?

- Less than 1 year.
- 1-3 years
- 4-5 years
- 6-7 years
- More than 7 years

How often have you mediated in the last 2 years?

- 1-3 times
- 4-6 times
- 7-9 times
- 10-12 times
- More than 12 times

What part of the work do you enjoy most?

What do you enjoy the least?

What are the DRC's greatest strengths?

What is the DRC's greatest weakness?

Of the following areas, please check those you would be interested in getting training for and/or working in:

- Neighborhood disputes
- Landlord /Tenant disputes
- Municipal issues (boundaries, zoning, planning)
- Elder care disputes
- Workplace disputes
- "Shuttle" mediation where the parties are not face to face.

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- Organizational disputes
 - Restorative justice (Juvenile Victim-Offender Mediation)
 - Civilian/Police complaints
 - Community Conversations
 - Meeting Facilitation
 - Please check if you have expertise in any of the above areas!*
- Which areas?

What suggestions do you have for in-services?

Thank you!

Please mail to:

Benton Franklin DRC
5219 W. Clearwater Avenue - Suite 11
Kennewick, WA 99336